

## The Agreement.

### I. GENERAL PROVISIONS.

- 1.1. In accordance with the Agreement, a Professional undertakes to provide services in a predetermined period of time and User undertakes to pay for these services.
- 1.2. User agrees with the terms and conditions set forth in these Agreement by completing request for the provision of the services.
- 1.3. The Agreement may be changed unilaterally without notifying users. Information about changes will be contained on the official site of the Platform.
- 1.4. A Professional is a foreign citizen and has appropriate qualification. He renders services in accordance with the requirements and standards established by the legislation of this state. The User/Patient agrees that the services will meet the requirements of a foreign state.
- 1.5. This agreement is a public offer in accordance with the law of a professional. Offer acknowledged as accepted by the User/Patient since registration the user's application in the website call4life.net.
- 1.6. A service contract between a Professional and the User/Patient is considered as concluded after confirmation of booking the session by Professional or expresses consent by the professional to provide the Service in any other form but not before the patient's payment for the services.
- 1.7. The Patient agrees to the processing of the personnel data of the site, reporting the latter about the personal information.

### II. BASIC CONCEPTS.

- 2.1. Platform – Israel Med Call4life Ltd, a legal entity established and registered at accordance from legislation of the State of Israel, registration number 515275253, address: ShaulHamelehst., 4/21 KiryatOno, Israel. Platform concludes treaties between User and Professional as an agent.
- 2.2. User – an individual who agrees with the terms of this Agreement and makes an application in accordance with the established procedure on the website in order to obtain service from the selected professional.
- 2.3. Patient – the User, who placed the application on the website and paid for it.
- 2.4. The place of provision of services – the place of provision of services is located in the State of Israel.
- 2.5. The Professional – a registered on the website individual, who has the right to engage in medical activities under the Israel legislation.
- 2.6. The website – an online resource with URL: [www.call4life.net](http://www.call4life.net).
- 2.7. The service – provision of medical services, paid by the Patient remotely, by the profession in accordance with the contract, concluded between the Patient and the Platform as an agent of the Professional.

### III. SUBJECT OF THE AGREEMENT.

- 3.1. The subject of this Agreement is to provide services of the Professionals on the website with the purpose of buying them by patients.
- 3.2. This Agreement is concluded by the Platform on behalf and at the expense of the Professional. The rights and obligations under the Agreement arises for the Professional.
- 3.3. The site is an agent and is not a health facility.
- 3.4. The services are providing by professionals and are being subject of this Agreement as long as they are kept on the website of the Platform.
- 3.5. This Agreement enters into force upon signature of the Patient. Provision of services by Israel Med Call4life begins after complete payment of services.

### IV. RIGHTS AND OBLIGATIONS OF THE PARTIES.

- 4.1. The Platform undertakes:
  - To accompany the interaction of the Professional and the User/Patient; notify User/Patient about the acceptance of the application on the website;

- To carry out consultation of the User/Patient on the documents required by the Professional;
  - To edit the website if there are any changes in it.
- 4.2. User/Patient undertakes:
- To fill in a special form on the website;
  - To agree the conditions necessary for provision services by a professional using internal audio- or video communication on the website with the representative of the Platform;
  - To provide reliable information at the request of the professional or representative of the Platform regarding an official request posted on the website;
  - To notify the Platform of any changes in the information in the request. In case of non-notification, the professional is not responsible for the quality of the services;
  - To upload results of obligatory analysis, recommended by the Professional, on the platform;
  - To pay for professional services in accordance with this agreement.
- 4.3. User/Patient has the right to:
- Cancel the order one day prior to consultation the professional. In case of cancellation after the later period, the funds are not returned to the User/Patient.
  - Upload results of analysis from the recommended by the Professional list;
- 4.4. The Professional undertakes:
- To render service to User/Patient in terms and on the condition established by the Agreement;
  - To maintain confidentiality in the process of provision services and performing relative operations.
- 4.5. The Professional has the right to:
- Cancel the service at any time with preliminary notification of the customer and payment of the deposited funds;
  - To terminate the Agreement with the Platform, with one-month prior notification of the Platform.

#### V. PROVISION OF SERVICES BY PROFESSIONAL.

- 5.1. The User selects the proposed profile of the Professional when applied and reserves the proposed time to consult with the latter. The Professional can request additional documents, the User can also upload scanned copies of his documents at will.
- 5.2. The session takes place within Platform's proprietary program, through audio- and video communication, where the User enters under his account.
- 5.3. During the session, the Professional asks all questions he needs to be answered and may also require the provision of additional documents and references.
- 5.4. The User can leave a complaint about the Professional's actions during the consultation. To do this, the User needs to write a letter with the complaint to the postal address, given on the website, or contact with the oral complaint of the telephone number listed on the website.

#### VI. Terms of payment.

- 6.1. The cost and description of services are specified un Appendixes N1, N2, N3, N4, N5, N6, N7 of this Agreement.
- 6.2. Payment is made by transferring funds to the bank account of the Platform. Payment is made only in non-cash form.
- 6.3. The Platform guarantees confidentiality of the session and security of the patient's personal data.
- 6.4. Payment is considered to be made from the moment of transfer of funds to the bank account of the Platform.

#### VII. RESPONSIBILITY OF THE PARTIES.

- 7.1. The Parties are responsible for improper execution or non-execution of the Agreement in accordance with the legislation of the country of the Professional.

- 7.2. The User/Patient carries the risk of adverse consequences when reporting unreliable information to the Professional or coordinator of the Platform.
- 7.3. In case of violation the clause 4.1 by the User, the amount, paid by him is not refundable.
- 7.4. In case of violation the clause 4.2 by the Professional, the entire amount, paid by the User, is returned to the User's personal account.
- 7.5. The Platform is not responsible for the Professional's actions, as well as for result of providing services by the last to the User/Patient.
- 7.6. The Platform may establish additional liability restrictions. Information of such restrictions can be obtained by consulting with the specialist on the website.

#### VIII. PROTECTION OF CONFIDENTIAL INFORMATION.

- 8.1. The User/Patient agrees to processing of personal data, providing it to coordinator of the Platform, the Professional and (or) other employees of the company.
- 8.2. Information, reported by the User/Patient to the Professionals and employees of the company is confidential and cannot be distributed without the User's/Patient's consent.
- 8.3. The processing of personal data is understood as any action (operation) or set of actions (operations) performed using automation tools or without using such tools with personal data, including collection, recording, systematization, accumulation, storage (update, modification), extraction, use, transfer (including transfer to third parties, without excluding a cross-border transfer, if the need for this is required to fulfil obligations), depersonalization, blocking, removal and destruction of personal data.  
The Platform has a right to record telephone conversations with the User/Patient with his consent for quality control purposes.

#### IX. INTELLECTUAL PROPERTY RIGHTS.

- 9.1. Intellectual property rights for the content of the website and the information on it belongs to the Platform.
- 9.2. Additional information on the list of intellectual property objects of the company can be obtained on the website or by consulting with a website specialist.

#### X. FINAL PROVISIONS.

- 10.1. If any questions arise, the User/Patient may seek for oral consultation to the specialist. The phone number is listed on the website.
- 10.2. Recognition invalidity of any provision of the Agreement by court does not entail the invalidity of the remaining provisions.

## Consent to processing of personal data.

In accordance with the requirements of the Law on Personal Data, in order to provide services, I confirm my consent to the processing of personal data by Israel Med Call4life LTD, the address of the location: Shaul Hameleh st., 4/21 Kiryat Ono, Israel (the "Operator"), including: surname, name, patronymic, sex, date of birth, address, contact phone number (s), details of VMI (if any), data of my health conditions, diseases, cases of seeking for medical help – for medico-prophylactical purposes, in order to obtain recommendations regarding the mouth medical diagnoses and organization of the provision of consultative medical services, provided that their processing (in case of assignment the processing to third party) is carried by a person professionally engaged in medical activities and required to preserve medical secrecy.

In the process of providing medical consulting services by the Operator or third parties involved, I grant the Operator and third parties the right to implement the following list of actions with my personal data:

- Processing (collection, systematization, accumulation, storage, updating, modification, use, depersonalization, blocking, destruction) of my personal data using automated and non-automated methods;
- Processing of my personal data by entering it into an electronic database, including in the lists (registers) and reporting forms prescribed by the documents regulating the provision of reporting data (documents) by the VMI contract or any other agreement;
- To transfer personal data in order to fulfill obligations with the use of machine carriers or through communication channels with observance of measures ensuring their protection against unauthorized access, provided that their reception and processing will be carried out in accordance with the norms of the current legislation.
- To carry out the cross-border transfer of my personal data, including transfer to states, that provide an adequate level of protection of the rights of subjects of personal data, subject to compliance with the applicable law;
- To transfer my personal data containing information that constitutes a medical confidentiality to third parties for the benefit of my examination and treatment, including the possibility of transfer using the Internet, paper and electronic medium, including the possibility of transfer through communication channels using technical and software means of protection of information.
- To transfer my personal data to third parties in order to improve quality of service, medical services, related to the health monitoring and other services, as well as to service offerings and services from Call4life partners, including the possibility of offers from partners.
- Processing for the purposes specified in the offer, listed on the website: call4life.net.

This consent was given by me on the date of registration on the call4life.net and valid indefinitely. The condition of termination of the processing of personal data is the receipt of my written notification of the revocation of the Consent to the processing of my personal data by the Operator. It will be satisfied in 10 working days from the date of the reception of the notification. This Agreement shall enter into force on the date of its signature and shall be valid for an indefinite period unless withdrawn by me in accordance with this paragraph.

## Appendix №1 – «One time treatment»

1. The cost of the «One time treatment» service is 90 USD.
2. Under the «One time treatment» hereinafter is understood:
  - Making an appointment on the Call4life website;
  - Consultation with medical assistant;
  - Making an appointment to general physician;
  - Consultation with general physician itself and recommendations on the treatment and medications.
3. Payment is made by transferring funds on Clinic bank account.

## Appendix №2 – «Annual subscription»

1. The cost of the «Annual subscription» service is 1000 (one thousand) USD.
2. Under the «Annual subscription» service hereinafter is understood:
  - 12 consultations with Israeli medical specialists;
  - Unlimited access to Call4life medical assistants;
  - An opportunity to receive a conclusion on laboratory tests and analysis;
  - An opportunity to monitor treatment of the Patient in his local hospital with recommendations on the treatment and laboratory tests and analysis to correct diagnosis;
  - Recommendations on the most efficient and modern medications, available on international markets, related to patient's health problems.
  - After-operation and rehabilitation maintenance.
3. Payment is made by transferring funds on Clinic bank account.

Appendix №3 – «Expert opinion»

1. The cost of the «Expert opinion» service is individual and depends on the cost of analyzing analysis and laboratory tests. The cost is calculating by the Clinic before the service is started.

The service is performing due to the patient's request or by referral of the Clinic physician.

2. Under the «Expert opinion» service hereinafter is understood:
  - Application on the website Call4life;
  - Consultation with medical assistant;
  - Application to the Israeli professional;
  - Consultation with the professional;
  - Revision of the documents given;
  - Recommendations on the further treatment and medications.
3. Payment is made by transferring funds on Clinic bank account

#### Appendix №4 – «Care for the loved ones»

1. The cost of the «Care for the loved ones» is 250 shekels monthly for 12 months.
2. The service «Care for the loved ones» includes:
  - 12 consultations with Israel Med Call4life specialists as described in art. 2.7.
  - Unlimited access to Call4life medical assistants:
  - An opportunity to receive a conclusion on laboratory tests and analysis;
  - An opportunity to monitor treatment of the Patient in his local hospital with recommendations on the treatment and laboratory tests and analysis to correct diagnosis;
  - Recommendations on the most efficient and modern medications, available on international markets, related to patient's health problems.
  - After-operation and rehabilitation maintenance.
3. When art. 2.1 is performed the service is considered as provided.
4. Payment is made by transferring funds on Clinic bank account



#### Appendix №5 - «Care for the loved ones-2»

1. The cost of the «Care for the loved ones» is 350 shekels monthly for 12 months for a family couple.
2. The service «Care for the loved ones» includes for each spouse:
  - 12 consultations with Israel Med Call4life specialists as described in art. 2.7.
  - Unlimited access to Call4life medical assistants:
  - An opportunity to receive a conclusion on laboratory tests and analysis;
  - An opportunity to monitor treatment of the Patient in his local hospital with recommendations on the treatment and laboratory tests and analysis to correct diagnosis;
  - Recommendations on the most efficient and modern medications, available on international markets, related to patient's health problems.
  - After-operation and rehabilitation maintenance.
3. When art. 2.1 is performed the service is considered as provided.
4. Payment is made by transferring funds on Clinic bank account

#### Appendix №6 – «Primary consultation»

1. The cost of the «Primary oncological consultation» is 15 USD.
2. Under the «Primary consultation» hereinafter is understood:
  - One of the screening-tests: «What is your oncorisk»; «Cardiorisk»; «Women's health»; «Watch the weight»; «Cardiorisk»
  - Consultation with Medical machine intelligence – MMI
  - Personal recommendations on the laboratory tests and analysis
  - Recommendations, given after the consultation and screening test shall not be interpreted as diagnosis;
3. Payment is made by transferring funds on Clinic bank account

Appendix №7 – «Secondary consultation»

1. The cost of the «Secondary consultation» service is 100 USD;
2. Under the «One time treatment» hereinafter is understood:
  - Making an appointment on the Call4life website;
  - Consultation with medical assistant;
  - Making an appointment to a Professional;
  - Consultation with general physician itself and recommendations on the treatment and medications.
3. Payment is made by transferring funds on Clinic bank account.